

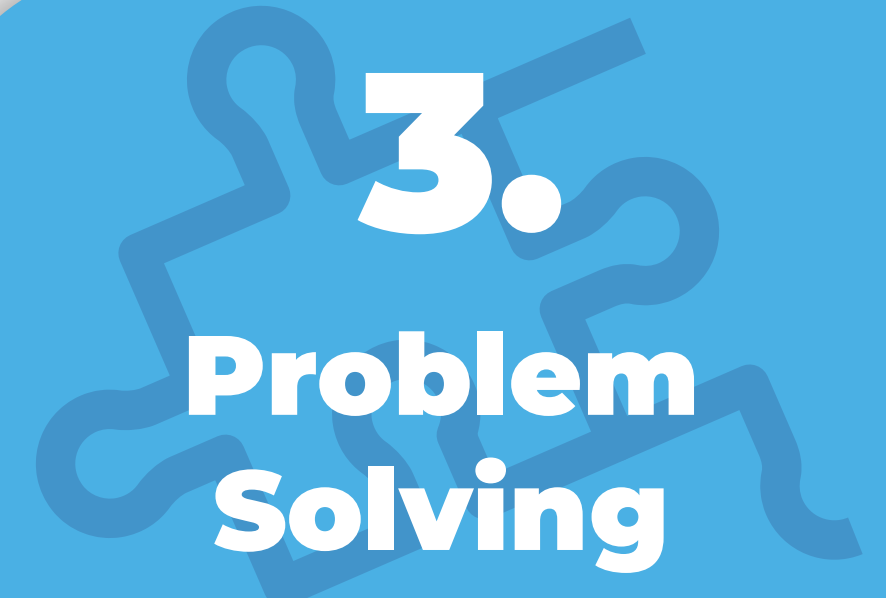
1.
Empathy



2.
Proactivity



3.
Problem Solving



4.
Clear Communication



10.
Positive Attitude



5.
**Be Present
(Listening Skills)**



Soft Skills

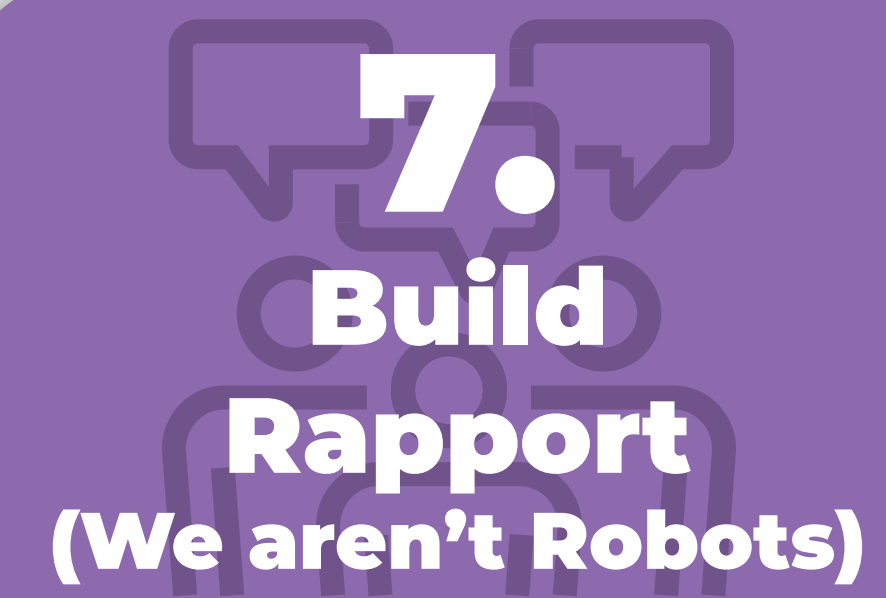
9.
Team-Work



8.
Solution Oriented
(We're Here to find solutions)



7.
Build Rapport
(We aren't Robots)



6.
Patience

